COMMISSIONERS KRISTIN K. MAYES - Chairman GARY PIERCE PAUL NEWMAN SANDRA D. KENNEDY BOB STUMP





ARZONA CORPORATION COMMISSION RECEIVED

February 24, 2009

2009 FEB 24 P 4: 00

To: Docket Control

ORIGINAL

AZ CORP COMMISSION DOCKET CONTROL

RE: Far West Water & Sewer, Inc. - Customer Comments Docket No. WS-03478A-08-0608

Please docket the attached _____ customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

FEB 2 4 2009

DOCKETED BY

W5-03478A-08-0608

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Priority: Respond Within Five Days

Opinion

No. 2009

76816

Date: 2/20/2009

Fax: (

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Steve & Linda

Washburn

Account Name:

Steve & Linda Washburn

Home: (

Street:

Work:

City:

Yuma

CBR:

State:

AZ **Zip**: 85367

is:

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

(WS-03478A-08-0608)

From: Linda Washburn [mailto]

Sent: Thursday, February 19, 2009 4:34 PM

To: Utilities Div - Mailbox

Subject: Docket # WS-03478A-08-0608

YOUR NAME DATE Steve Washburn 02/19/2009

ADDRESS

, CITY, STATE AND ZIP YOUR PHONE NUMBER DOCKET YOU WISH TO COMMENT ON: DOCKET NUMBER request for an emergency rate increase WS-03478A-08-0608

CASE OR UTILITY NAME YOUR POSITION ON THE DOCKET Far West Water and Sewer CON

PRO CON OTHER

YOUR E-MAIL ADDRESS



This rate increase is very unfair and exorbitant. Far West Water has miss managed it's funds and is expecting their current customers to bail them out.

Far West Water and Sewer has made another request for increased rates. The first request is for over 200% additional over 2-3 years to about \$75. a month, docket # WS-03478A-08-0454. This second request for an emergency rate increase of 101.02% would make our rate go up to \$45.59 per month. I believe that they are

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

concerned that their first request will fail, therefore they are scrambling and have asked for an emergency rate increase.

The majority of the customers are winter residents and only use the utilities for 3 - 6 months a year. Far West policy is that they require customers to pay all year weather they use the sewer or not. This is an unfair practice and as a winter resident customer I am paying over \$250 a year and only using the service for 5 months. This breaks down to over \$50 per month of usage. With the proposed increase my monthly usage would be over \$109 per month to a final rate of \$180 per month if passed.

Far West Water and Sewer also have had many fines against them and are expecting their customer base to bail them out. They have over extended themselves with new developments that under the current economic situation are not selling and could be unprofitable. The necessary revenue to maintain and upgrade the sewer system should come from the future customers from the new developments instead of the current customer base and having the future customer revenue as pure profit.

When you compare their rate to other utilities over the country the rate is way out of line. -- Steve & Linda Washburn

Winter Address

Yuma, AZ 85367

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. WS-03478A-08-0608. FILE CLOSED.
End of Comments

Date Completed: 2/20/2009

Opinion No. 2009 - 76816

10493 S. Fall Ave Yuma AZ 85365

Docket Number W5-03478A-08-0608 To Arizona Corporation Commission I am a winter visitor property owner in the Foothills of Yuma AZ. Far West Water + Sewer Co. is who we have I am very upset. First they mail out letters that they want to raise our Sewer bill over 20070. Which has alot of Property owners very angry, and they have started a petitions drive to oppose the permanent rate hike. Now we get a letter from Far West Water + Sewer, saying they have asked for Emergency rate increase which would be 109.6 % The type of thinking by the Owners, the Scheckert Family shows a total disregared for the recessive economic times and the people on fixed incomes who are suffering because of it. It appears the owners plan to have Local residents, land owners + Winter Visitors of the Foothills area to pay for cost that are directly due to there own Mistakes +mismanagements, As I said I am a winter visitor owner. When we brought our place, we did not have to pay a Sewer bill whe we went back to our Home State Then a couple years ago were all told we will pay for 12 months out of the year. So over 60% of property owners in the Foothills area that are Winter visitors owners are paying, and not using the Sewer, while there gone

Tell me where all that money has went.

This is not a time for a rate increase, with unemployment way up. People losing there Homes, Jobs + Investment.

This Company needs to learn how to tighten there belts.

I hope you will consider turning there request down for this emergency rate hike.

Thank Yow

Brenda Richmond

Oochset Control 1200 W Washington Phoenix AZ 85007

Re: Docket No. WS-03478A-08-0608 Far West Water & Sewer Co. Request For Energency Rate increase.

Dear Sirs:

Having already Written in Protest of a rate increase, I must now Write Concerning an Emergency Rate increase. What is the emergency? and Why such a large increase? I understand the sewer Focility was under built/Poorly Planed initally. I also lo not see Why We must Pay For the Pevelopment Group/For West
Continual expansion/levelopment.

Pevelopment Group/For
West will stand to make
a Fortune on Present development
and should be expected to Pay
their own expenseus of that
Multi million dollar Potential
Profit.

I must Maintain there is
no emergency and no need

of such a huge ivereose.

Sincerely Bill & Linda McFarland 13430 S. Brentwood Way Yuma AZ 85367

Friday, February 20, 2009

Docket No. WS-03478A-08-0608

Arizona Corporation Commission Docket Control 1200 W Washington Phoenix AZ 85007

As a consumer, I wish to protest the absurd raise in sewer fees that Far West has requested.

As a part-time resident with an RV on an RV lot in Vista Del Sol my usage is minimal.

All other services are provided by the City of Yuma. My water usage for 2007 was 3 hcf and also 3 hcf for 2008. With the Winter Visitor population starting to leave in the spring, Far West has far less effluent to treat, yet they want a rate increase far beyond reason.

In 2000, they shut off the sewer charge when we shut off the water with the City of Yuma. After a lawsuit for careless practices involving the death of one of their employees, Far West began charging for sewer year-round and raised the rate. Presently with more litigation on odor control and apparent failure to comprehend growth we are again expected to cover the short comings.

Sidney Christenson

2925 N Mitch Dr

Tucson AZ 85719

928 503-2245

Ted & Norma Bailey

14312 E 49th St @ Yuma, AZ 85367 Home Phone 928-342-6676

February 21, 2009

Arizona Corporation Commission Consumer Service Section 1200 West Washington Phoenix, AZ 85367

Docket:#WS-03478A-08-0608

To Whom It May Concern:

We live at 14312 E 49th Street, Yuma, AZ 85367 - Phone number 928-342-6676. We are very concerned about the proposed Docket #WS-03478A-08-0454 with a proposed Sewer Rate increase of 100 percent. We are now paying \$21.75 a month and this would increse to \$45.59. We live in the Foothills area of Yuma, AZ and are snow birds and are here only six months a year. We are retired and on a fixed income which is declining every year. Most of the residences in the Foothills are owned by retired people. We feel this is an extreme amount of increase for the amount of usage.

Thank you for your consideration.

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Step 1

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Step 2

Your NAME Gys Gojenola	2/24/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11571 S. GLENWOOD AVE YUMA 82.	1-928-345-0148
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	·
GUS GOJQ earthlink Net	
This will than owfolk Lot Step 3 ENTER YOUR COMMENTS HERE: most of ancho	on for b month.

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below. As It now Stands, IF we use Theme western
Step 4
In the Summer Time we get changed fore Sewen ate
This form may be completed electronically, printed and mailed to: Even Tho we are Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. not Using Sewen Phoenix, Arizona 85007; or

You may e-mail it as an attachment to: mailmaster@azcc.gov

ENTER YOUR COMMENTS HERE:

MR. GUS GOJENOLA 501 Sage Hill Dr. Selah, WA 98942

From:

Cheryl R. Buckner 14864 east 49th St. Yuma, AZ 85367 (206) 409-9389

To:

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix, AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Request) for Far West Water and Sewer.

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket: #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore services for 12 months, for six months or even one month per year.

It is not unreasonable for a company to make a profit, however it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of the originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance errors made by the company.

Sincerely,

Cheryl R. Buckner

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME	DATE
ARTHUR A. ROBINSON / PATRICIA A. GERRADDESS, CITY, STATE AND ZIP	Keh. 21/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12717 E. 47Th Lbr. Gumes AZ 85367 DOCKET YOU WISH TO COMMENT ON:	928-305-6533
	DOCKET NUMBER
CASE OR UTILITY NAME	W5.03418A-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FAR WEST WATER + SEWER	PRO CON OTHER
YOUR E-MAIL ADDRESS	
harperranche telus. net	

Step 3

ENTER YOUR COMMENTS HERE: We appet to this emergine rate oncean because: A - her benow that this excrecie wire he perminent whent thought of the ornain problem B. We refer to statements made in our original of field to the closed shop splinding out information is very hard. I feel this utility needs to be in Yema County Control!

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Step 1

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Step 2

YOUR NAME	DATE DATE
HAROLD S. GREEN	2-23-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
1/5415 DAWN DR. YUMA AZ 85367	9283450292
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
	1

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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Sincerely,

H. Eugene fearan 13411 E. 53MSt. Yuma Az. 85367

H. E. Pearson
13411 E 53rd St.
Yuma, AZ 85367-8310

February 20, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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Sincerely,

Manhell. Trong 131145. wash Lope Varies Trenary Ymma, az. 85367

Step 1

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Step 2

YOUR NAME	DATE	
CHARLES, A. LANE ADDRESS, CITY, STATE AND ZIP	2-23-09	
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER	
13680 E 518TPL YUMA AZ 85367	928-305-0188	
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER	
Far West request for emergency rate increase WS-03478A-08-		
	YOUR POSITION ON THE DOCKET	
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET	
FAR WEST WATER SEWER INC.	PRO CON OTHER	
· · · · · · · · · · · · · · · · · · ·		
FAR WEST WATER SEWER INC.		

Step 3

ENTER YOUR COMMENTS HERE:

THIS INDEED IS AN ERROR IN MANAGEMENT OF OVER.

DEVELOPING SOME NEW AREAS AT THIS TIME OF

AN UNCERTAIN ECONOMY, NOT ONLY WILL IT HURT

MYSELF AS A RETIREE, BUT I LOOK AROUND THE

AREA AND THERE ARE MANY YOUNG PEOPLE WITH

CHILDREN WHO ARE UNDOUBTELY STRUGGLING AND

THIS WILL PUT MORE OF A BURDEN ON THEM ALSO.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.

Phoenix. Arizona 85007:

or

Step 1

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Step 2

Sarah Bird	7-23-09
ADDRESS, CITY, STATE AND ZIP Soc 110215, Glenwood Ave ; Yuma, AZ 45367	YOUR PHONE NUMBER (978)502-1262
Request for an Emergency Rate Increase	DOCKET NUMBER WS-03478A-08-0608
CASE OR UTILITY NAME Far West Water and Sewer Company	PRO CON OTHER
Horace hotmal.com	_

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

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or

Step 1

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Step 2

11582 S Dawn Dr.

Yuma, AZ 85367 DATE YOUR NAME 928 345 - 6460 DOCKET NUMBER DOCKET YOU WISH TO COMMENT ON WS-03478A-08-0608 Request for an Emergency Rate Increase YOUR POSITION ON THE DOCKET CASE OR UTILITY NAME Far West Water and Sewer Company PRO (CON ()OTHER (YOUR E-MAIL ADDRESS

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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You may e-mail it as an attachment to: mailmaster@azcc.gov

or

Step 1

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Step 2

YOUR NAME	DATE
Ord S Shaw, Jr.	2/23/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
14807 E 53rd Drive Yuma, AZ 85367	(503) 730-1574
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Emergency Rate Application of Far West Water & Sewer	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
ords@escapees.com	

Step 3

ENTER YOUR COMMENTS HERE:

This sudden sharp increase in fees is unconscionable. This company is asking to double its sewer fee immediately and has requested, under docket number WS-03478A-08-0454, that their fees be more than tripled. These actions, plus numerous violations and fines cited by ADEQ in recent years, calls into question the management of the company.

Rumor has it that Far West has common ownership with H&S Developers, a major player in construction in the Foothills. I'm sure the Commission will fully explore if H&S has paid inadequate development fees and therefore under funding sewer plant expansion.

I believe the request for emergency funding should be denied and any necessary

If you need additional space for your comments, please use the continuation page below.

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Step 1

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Step 2

Far West request for emergency rate increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
,	PRO CON OTHER
YOUR E-MAIL ADDRESS	
Step 3 ENTER YOUR COMMENTS HERE:	
EVERYOUR COMMENTS HERE: We Shouldn't Pay for Corp. And mismanagement potting Every other Low income or	orate Greed
AND MISMANAGEMENT POTTIL	you wan
Every other LOW , weame or	FIXED INCOME
lerson Living IN Therrarea 1. lerson Living IN Therrarea 1. it would be putting Their Rates	U Jeopardy
it would be Putting Their RAtes	out of Rason
Keth J-J4	
If you need additional space for your comments, please to	ise the continuation page below.
Step 4	
This form may be completed electronically, printed and mailed Arizona Corporation Commission, Consumer Services Section	d to: n, 1200 W. Washington St.
Phoenix. Arizona 85007:	

or

You may e-mail it as an attachment to:

mailmaster@azcc.gov

Step 1

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Step 2

YOUR NAME	DATE
Ken Baer	2/21/2009
ADDRESS, CITY, STATE AND ZIP,	YOUR PHONE NUMBER
11591 Dawn Drive 4 MA Az, 85367	(928) 345-1972
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West Sewer Emergency Rate Increase	WS-3478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
gngbaer@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

The economic picture is a little grim for all of us ... I'm retired and on a fixed income. I have to manage and work with what I have coming in.

Far West rates are already high ... and they even collect from our winter visitors who aren't even here to use the service for half the year or more.

Why do they suddenly need this emergency increase. They could easily calculate their finances ... easy to figure out how many customers they have ... thus how much will be coming in! I think they have been robbing Peter to pay Paul. Paula and Sandie own pretty much everything in the Foothills ... sounds like an in-house ponzi scheme in trouble to me!

If you need additional space for your comments, please use the continuation page below.

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This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Step 1

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Step 2

YOUR NAME	DATE
Andrew Baer	2/21/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11225 E 26th PL Yuma, AZ 85357	(928) 580-8850
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West Sewer Emergency Rate Increase	WS-3478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
www.suppperman@msn.com	

Step 3

I strongly object to this emergency increase. I am a single parent raising two children. I am trying to keep my head above water as it is. I simply can not afford the requested rate increase they are asking you to approve.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Step 1

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Step 2

YOUR NAME	DATE	
Marlena Harper-Baer	2/21/2009	
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER	
11591 Dawn Drive Juma, AZ 85367	(928) 345-1972	
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER	
Far West Sewer Emergency Rate Increase	WS-3478A-08-0608	
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET	
Far West Water and Sewer	PRO CON OTHER	
YOUR E-MAIL ADDRESS		
alaskancactus@juno.com		

Step 3

ENTER YOUR COMMENTS HERE:

This latest request is a shell game! Far West could easily calculate what their revenues were going to be how come they suddenly find themselves short. Is it because H & S Development ... both companies have the same manager ... and the same owners ... is feeling the economic pinch like the rest of us? I strongly object to such a drastic rate increase. Far West should bite the bullet like the rest of us, Paula and Sandie should go without their dividends, and if they need some extra bucks go to the bank (they own that too) like the rest of us have to do.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

Step 1

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Step 2

Dolores Christopher 11689 S Glenwood Ave Yuma, AZ 85367

	1 1193	
YOUR NAME	DATE .	
Dolores Christopher ADDRESS, CITY, STATE AND ZIP	2-23-09	
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER	
1/689 5 Glenwood Ave Vuma, AZ. 85367 DOCKET YOU WISH TO COMMENT ON:	928-345-0277	
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER	
Request for an Emergency Rate Increase	WS-03478A-08-0608	
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET	
Far West Water and Sewer Company	PRO CON OTHER	
YOUR E-MAIL ADDRESS		

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

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Step 2

2-23-09 R PHONE NUMBER	1
8-345-1798 KET NUMBER	
	0608
O DOING O O THER O	
-	KET NUMBER 5-03478A-08-0 R POSITION ON THE DOCKET

Step 3

The proposed emergency increase to absolutely ridiculous! First they wand approp. 250 To increase over 3 years and now, they want a 101 To increase immediately. My question is why should we, who pay our billes on time, on a limited income be held responsible for their poor business & maintaining, improving & enlarging the facilities they have been greedy, pocketing all motion, and letting the septem yo. The state of

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ENTER YOUR COMMENTS HERE

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

H& 5 D continue building and developing more lots, homes, the even though the Sewer septem can't handle the efisting oustomers. Hast year the rate was increased by 940. New 25070 4 101 70-! I feel the owners behavior I lack of responsibility to their customers is the reason for the crisis they are facing. I am sure they have made enough profit over the years to handle whatever they need and of the funds they have already received from us & the recycled water used on their golf courses

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Zana Lee Harp

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

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Sincerely,

John & Zana Harp 13131 E 53rd Street Yuma, AZ 85367

Step 1

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Step 2

YOURNAME ANDERSON	DATE 2/23/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
ADDRESS, CITY, STATE AND ZIP 11553 So DAWN DV 85367	928-345-1122
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
MV WHITEFOX Q YAhoo- con	

Step 3

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Step 2

SHIRLEY M. INGRAM 13713 E 54th Dr

YOUR NAME

Shirley Marand Date

Shirley Marand Date

O2-23-09

YOUR PHONE NUMBER

928-305-0463

DOCKET YOU WISH TO COMMENT ON:

Far West request for emergency rate increase

CASE OR UTILITY NAME

YOUR POSITION ON THE DOCKET

PRO CON COTHER

ENTER YOUR COMMENTS HERE:

Unfair Costs for those of us where on
fixed incomes of paying projectly takes

electric of WATER rates at over friendry
homes. The family should have thought
about the left they incerted before

They incerted before

they over developed - We should not
hove to pay for their mestakes thereof Mayor

they under additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

February 21, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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Bill OCM 14519 E 54#Dr Yuma AZ 85367

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Mr. Gary D. Grimmett 12544 E. 47th Dr. Yuma AZ. 85367

YOUR NAME	DATE
GARY DALE GRIMMETT	2/23/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12544 E. 47TH. DR.	(928) 345-9696
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
FARWEST WATER & SEWER RATE INCREASE	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
possum70@msn.com	PRO CON OTHER
YOUR E-MAIL ADDRESS	
·	

Inregards to the farwest water & sewer co. rate increase is far out of range it seems they can put all these sub divisions in and expect us the people to pay for it let those that are buying into these new sub divisions pay for it or figure another way to take care of it as it is now for us to half to pay that is thier expense not ours as we all paid when we bought we the people cannot afford it.

we started out paying \$20.00 a month and paid 6months as we are most of us are here for 6 months then they changed and had us pay year around a reasonably fee would be expected but not this outrageous increase.

So to sum it all up yes we are against the rate increase think they need to stop all this spending and take a look at the shape the country is in. Are they for getting we are in a depression and they are trying too make it worse. So take in consideration for the rest of us and slow down on thier spending

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

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Step 2

YOUR NAME	DATE
Robert E. Gerberick	2/21/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
10226 S. Tornado Ave. Yuma, Az.85365	(928) 342-6084
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Emergency Case	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
robnfay@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

Honorable Commission Members;

I wrote to you on 1/26/2009 objecting to the location and time of the second meeting of Far West's request for a permanent rate increase. I now see that the meeting for their emergency rate increase is going to be held in Tucson on the 6th of April. I feel that the date for this meeting is much better than the date for the second meeting on the permanent rate increase, as there will be many more property owners in the area at that time of the year. BUT, you have now scheduled it in Tucson which is farther from Yuma than Phoenix. You seem to be trying to make it even more difficult for property owner to attend these meetings. As I said in my last letter, it would make alot more sense for the 5 commission members to travel to Yuma.

I am against the amount of rate increase that Far West is asking for. If they cannot forecast their needs any better than what they seem to be doing maybe they should go

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Phoenix, Arizona 85007;
or

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

bankrupt and Yuma County take it over. A 300% rate increase in 3 years is just totally out of line. There is not one sewer system within 100 miles that charges over \$43.00 and the City of Yuma only charges \$29.46 per month. If Far West cannot operate their system for what Yuma does maybe they should not be in the business!!!! Thank you for your consideration of my thoughts on this subject.

Robert E. Gerberick

Step 1

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Step 2

YOUR NAME	DATE
Thomas L and Marion A Mills	2/22/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11322 S Ave 12E Yuma Az 85367	(928) 345-9608
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West Water and Sewer Rate Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
azmills99@msn.com	

Step 3

ENTER YOUR COMMENTS HERE:

The outrageous rate increase is way out of line with normal price increases. A 101.02% increase is far too much for them to request.

Any increase will make it extremely difficult for those of us on fixed income that can barely put food on the table or buy much needed medicines.

The flat rate is unfair - a couple living in a small house or RV should not be charged the same as a six member family living in a much large house with more baths.

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Grady W. Farris 13267 E. 53 St. Yuma, AZ 85367

February 21, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix, AZ 85007

RE:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water and Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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Sincerely,

Gradý W. Farris

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

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Docket #WS-03478A-08-0608 Position on the Docket: Con

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Sincerely,

Juland & Jurypen 13152 E 53 Bd St Yuma AZ 85367

Leland L. Zongker P.O. Box 43 Beavercreek, OR 97004

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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Sincerely,

Carl J. Pearson 13411 E. 53rd St Yuma, Az. 85367

> Carol Pearson 13411 E 53rd St. Yuma, AZ 85367

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix, AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer Case or Utility Name: Far West Water & Sewer Co., Yuma, AZ

DOCKET # WS-03478A-08-0608 Position on the Docket: CON

A new public notice of the hearing on Far West Water & Sewer Co.'s request for "An Emergency Rate Increase", Docket # WS-03478A-08-0608 was received by us on 2-19-09 via mail. This mailing was preceded by a mailing in January 2009 for a three year increase of rates Docket # WS-03478A-08-0454. This appears to be an UNDERHANDED PLOY by Far West Water & Sewer Co. to EXPEDITE their request for an increase of over 200+% as in Docket # WS-03478A-08-0454. It would be unreasonable for this "Emergency Increase" of over 100% to go into effect.

Many customers in this area purchased their properties from the original developer, H & S Developers, who were the same owners of Far West Water & Sewer. They purchased their properties in good faith and expected the water to be safe and the sewer to be fully functional and complete. The other customers who purchased their properties from a builder, as we did, were told that we had safe drinking water and a fully functional sewer in place. This obviously was not so as we now are aware of the 9/10/08 lawsuit by ADEQ & the Attorney General against Far West Water & Sewer and H & S Developers. We the customers should not have to finance the errors (intentional or not) made by H & S Developers and Far West Water & Sewer Co for not building sewage plants that were adequate in size & in compliance with codes and safety regulations of the ADEQ and any other local/state governing agencies.

We strongly urge the Arizona Corporation Commission to REJECT the exorbitant increase of rates requested by Far West Water & Sewer Co. especially in these tough economic times for all.

Sincerely, Linds Henger & Jury Kluger 14858 E. 52NO ST.

Yuna, Az 85367

Jerry M Klinger 14858 E 52nd St Yuma AZ 85367-9238

We agre with all the above stalends

Step 1

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Step 2

Patti Walters 10312 S. Spring Ave. Yuma, AZ 85365

VOUR NAMES C'ENCE WALTELS	J-20-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
UMA, AZ. 85365.	928-317-9417.
OCKET YOU WISH TO COMMENT ON: 0608.	WS03418A - 08 - 0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO CON OTHER
YOUR E-MAIL ADDRESS	

Step 3

I drove thro The New Sub division that

H. 45. is Building, and then asked Far west how

Much Money they contributed to them for sewen oppose.

No one apuld give the a Number on this.

No one apuld give the A Number on this.

I think Far west New well in Advance they

I think Far west New well in Advance that

were in Need of an upgrade, but the same people that

Run both company's seem to want there customers

To provide All the movey they Need to lover up there miss manyamen.

If you need additional space for your comments, please use the continuation page below.

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DATE

928-317-90

WS03478-A-08- 0608	W503478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
	PRO CON OTHER
YOUR E-MAIL ADDRESS	
040	
Step 3 ENTER YOUR COMMENTS HERE:	
This to me sounds	like greed
or poor management.	- you tell
med-so you get far	
who helps us - Im	sure of air
	and your
not going to help us	cut en
are toping as FAR West??	
Pay?	
if you need additional space for your comments, please	use the continuation page below.

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YOUR NAME

ADDRESS, CITY, S

DOCKET YOU WISH TO COMMENT ON:

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Layne	and Sandra	Brown	04
	E. 51st St.		Step 2

YOUR Native:	DATE
Sandra S Brown	2/23/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
14863 E 51st ST	(928) 345-3589
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West Water & Sewer Company Request for an Emergen	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
lcssbrown@roadrunner.com	

Step 3

ENTER YOUR COMMENTS HERE:

I wish to express my strong opposition to the request for an emergency rate increase of 101.02 % increase for its sewer utility service. Their long term permanent rate increase request was insulting enough but to try now to shove through and interim emergency increase defies all common sense.

As I stated in my letter protesting the permanent increase this area is inhabited by a very large population of senior citizens on limited, fixed incomes. To expect these people to be able to manage an increase of this proportion is totally ridiculous.

This company has gotten by for years of building sub standard facilities and failing even to maintain those facilities in a responsible manner. Additionally, they have continued to over-develop the area, adding new homes, selling lots to potential home builders without

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Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

having the means to provide adequate sewer service.

If they are so near insolvency they should beging to sell off their holdings in other properties and learn to operate their businesses in a responsible manner. To expect their existing customers to "bail them out" is inconscionable.

Sandre S. Brown

Step 1

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Step 2

Mr. & Mrs. H. M. Warren 13756 E. 49th Street Yuma, AZ 85367

- And Andrews	Control of the second s
YOUR NAME	DATE
HERMAN M. + KARON K. WARREN	2-20-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13756 E. 49TH ST. YUMA, AZ 85367	541-580-0675
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
WS-03478A-08-0608	W 5-0347819-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FAR WEST WATER + SEWER, INC YOUR E-MAIL ADDRESS	PRO CON OTHER
YOUR E-MAIL ADDRESS	
Jkwar 1@ yahoo. com	

Step 3

ENTER YOUR COMMENTS HERE:

SEE COMMENTS FOR DOCKET NO. WS-03478A-08-0454
THE ANSWER IS STILL THE SAME- NO

EVERYTHING IS A CRISIS HOWDAYS, IF THIS IS AN
EMERGENCY WHY ARE THEY STILL ADDING NEW PROPERTY
TO THE SYSTEM?

Jaron X. Women MM Warren

If you need additional space for your comments, please use the continuation page below.

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OF

You may e-mail it as an attachment to: mailmaster@azcc.gov

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges (Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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Sincerely,

Insette Vitreault 1314/ E 53 Pd St. Juna, AZ 85367

Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007

Reference: Docket #WS-03478A-08-0608

Dear Sir:

Since sending my last letter (copy attached), I have been informed that the owners of the Far West Water & Sewer company own both it and H & S Development company, the developers of the property in this area. H & S has a new development area that they developed recently south of E 48th Street and west of S Foothills Blvd. I already see new residential structures going in on this property.

After going to your meeting, held here in Yuma almost 2 years ago, it was my understanding that you would be stopping all future development and were going to fine Far West Water & Sewer until they corrected the sewer problems. Did they ever correct those problems at that time? I don't think so. I understand their solution was to haul the sewage elsewhere by truck. Was anything accomplished with that meeting 2 years ago? Did you work with Yuma County, Building Permit Division to stop further development?

I and many others will be at your meeting on March 5th, 2009 at Sunrise Elementary School. I hope something can be accomplished then.

I still feel more than ever that Far West Water & Sewer company needs a thorough audit for the protection of us the consumers. Do you have the authority to require an audit before granting their wishes? These new rate wish increases appear to me to be extremely high when compared to others. Where have all the monies gone from the latest rate increase only a few years ago, when we started paying every month all year instead of when we were actually here. Most of us in this area are only here thru the winter 4 to 6 months. So I definitely feel an audit of this company is needed now and before any rate increase is granted.

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Thank you for your consideration in this matter.

Sincerely,

nountered to the company

Diana C. Bennett

14793,E 48th Drive manual composition they same according

E-mail address: diana0075dd@Yahoo.com

Diana C. Bennet

Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007

Reference: Docket #WS-03478A-08-0454

Dear Sir:

We live in the Foothill area of Yuma and have just received a public notification regarding the sewer charges will be going up - up - up!!! When we purchased our property in 2004 or 5, we only had to pay the sewer for the time period we used the property. Then quickly it went to a 12 month fee for everyone in the area. Thereby the sewer company was getting at least double what they had been getting. It is presently at \$21.75 per month. They are asking for an increase to \$54.38 per month and then to \$64.16 per month and then to \$74.32 per month. I believe this needs the audit of an outside concern to determine what is really needed and what charges would be fair for the residents of this area to pay. Is this another "Bail Out" or bonus pay out to the CEO's of this Sewer company or is it really justified?

Note: We have another property in Washington State that we are using for a comparison of Sewer charges. That is \$37.09 per month for residential use. Their costs to run their system, we believe, are higher since they cover a larger area with less residents to the square footage.

Therefore if you grant their rate change please advise us on how it can be justified.

Sincerely,

Mr. & Mrs. David Bennett

14793 E 48th Drive

Yuma, AZ 85367

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

IVAN R. SPARKS
MARGRETTE M. SPARKS
11528 S. GLENWOOD AVE.
YUMA, AZ 85367

YOUR NAME	DATE
IVAN & MARGRETTE SPARKS	2/12/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11528 S.GLENWOOD AVE. YUMA AZ 85367	928-342-0425
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
NONE	

Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to: mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

- B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2009 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company.

 C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.
- D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?
- E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.
- F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

In Conclusion

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 12th day of February, 2009

*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Juliard : Trancis 13277 E.53 rd. St. Yuma, AZ 85367 phone: 928-342-9840

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

- A	
YOUR NAME Y Howard Classon Hoeson	DATE
Laura V. Howard + Clayton Howard	Feb 23, 2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13385 E. 54th Drive VumaA285367	928-342-1731
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
vagypsyloyahoo, com	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007; or

You may e-mail it as an attachment to: mailmaster@azcc.gov

Step 1

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Step 2

Carole R. Wells 13394 E. 54th Dr. Yuma, AZ 85367-8455

YOUR NAME	DATE .
CAROLE R. WELLS	2-23-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13394 E. 547H DR. YUMA, AZ 85367 DOCKET YOU WISH TO COMMENT ON:	928-345-0336
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	

Štep 3

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Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.

Phoenix, Arizona 85007;

You may e-mail it as an attachment to:

mailmaster@azcc.gov

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

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It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

Fred for f. 13270 F53 st.

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Rate Increase for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer, Yuma, Arizona

Docket #WS-03478A-08-0454 Position on the Docket: Con

I am amazed and appalled at the Far West Water and Sewer Company's proposed increase in sewer fees.

It is quite apparent that the proposed increase has been requested in order to pay off debt incurred to finance the improvements needed to bring the current system into compliance with the ADEQ requirements and to allow for future development of the system. The cost of these improvements should not be the responsibility of the present consumer; it should be the responsibility of the company which **obviously ignored** the requirements in the first place.

It should also be noted that by increasing the capacity of the system, the family which also owns much of the vacant land and the major development business in the Foothills area will stand to gain by being able to further develop their land without a major investment on their part.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this sewer rate increase, particularly one so outrageous, it should be remembered that the shortfall is the result of the business practices of Far West Water and Sewer, Inc., and not the current consumers.

Sincerely,

Frak Jan J. 13270 E 53 ST

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to <u>not approve</u> the application submitted by Far West Water and Sewer Company. Docket No WS-03478A-08-0454.

- Far West provides water and sewer services to the Foothills area east of Yuma, Arizona. There
 are approximately 8000 residential and commercial customers in this mostly unincorporated
 area of Yuma County who would receive a rate increase of over 200% over a period of three
 years. Once approved this new rate will be the permanent rate.
- 2. Far West Water and Sewer Co and H&S Developers have been fined and are required to pay penalties for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9,2008. These penalties could amount to a judgment of millions of dollars. H&S Developers is named because it provided the services until forming Far West Water and Sewer as a separate company in 1998 and transferring the drinking water and wastewater facilities ownership to the new company.
- 3. Winter Residents currently come in mass to Yuma because of the weather and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people, with the majority living in the Foothills vicinity. This population will be especially affected by this increase. For six to eight months out of the year the absentee residents pay their sewer fees monthly despite the fact that they are not using the wastewater facility. They have returned to their home base.
- 4. The majority of the residents both permanent and seasonal, living in the Foothills area are on fixed incomes. A fee increase as proposed could potentially force many people to sell or suffer foreclosure. With today's housing crisis a rate increase such as proposed would further add to the declining economy.

We don't feel that we, the current customers should incur the costs necessary to cover a new wastewater plant needed to compensate for future growth. This cost should be absorbed by impact fees on new subdivision developments.

We strongly feel that this increase is also being requested as a direct result of negligence on the part of Far West Water and Sewer Co. It certainly appears that they were negligent in their planning to prevent numerous ADEQ violations.

We feel that Far West Water and Sewer Co should have up dated the current facilities as far back as 1990 when repeated violations were recorded. These allegations are not assumptions. Records show that repeated violations have been submitted since 1990 from ADEQ. In September 9, 2008, a 49 page complaint in Maricopa County Superior Court was filed against these companies for wastewater violations. We feel that the extra charges requested are to aid H&S Developers and Far West Water and Sewer in paying settlements incurred due to law suits and penalties owed to ADEQ for the negligence.

Far West Water and Sewer is trying to offset the costs incurred in their new development on 48th Street with our dollars. Their lack of sales and poor investments are not our responsibility. It is common knowledge that Far West Water and Sewer and H&S Development have been investing their revenues in future developments instead of maintaining the system that is currently in place. If attention had been given to proper maintenance of the system the Company would not now be requesting this unrealistic cost increase. Other cities in Arizona, when requesting an increase have ranged from 5% to 9% certainly not 200%.

In the present day and age with the economy such as it is we the customers cannot afford this enormous, unrealistic increase. We ask that you seriously consider our concerns and VOTE UNAMINOUSLY again such a ridiculous scheme.

Thank you in advance for your consideration to a very serious problem.

ROBERT M WALKER	
NAME / Walker	
NAME 9735 E 35TM PL 9727 35TM PL TWO LOTO	7
ADDRESS YUMMA AZ 85365	
CITY, STATE AND ZIP	

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to <u>not approve</u> the application submitted by Far West Water and Sewer Company. Docket No WS-03478A-08-0454.

- 1. Far West provides water and sewer services to the Foothills area east of Yuma, Arizona. There are approximately 8000 residential and commercial customers in this mostly unincorporated area of Yuma County who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate.
- 2. Far West Water and Sewer Co and H&S Developers have been fined and are required to pay penalties for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9,2008. These penalties could amount to a judgment of millions of dollars. H&S Developers is named because it provided the services until forming Far West Water and Sewer as a separate company in 1998 and transferring the drinking water and wastewater facilities ownership to the new company.
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- 4. The majority of the residents both permanent and seasonal, living in the Foothills area are on fixed incomes. A fee increase as proposed could potentially force many people to sell or suffer foreclosure. With today's housing crisis a rate increase such as proposed would further add to the declining economy.

We don't feel that we, the current customers should incur the costs necessary to cover a new wastewater plant needed to compensate for future growth. This cost should be absorbed by impact fees on new subdivision developments.

We strongly feel that this increase is also being requested as a direct result of negligence on the part of Far West Water and Sewer Co. It certainly appears that they were negligent in their planning to prevent numerous ADEQ violations.

We feel that Far West Water and Sewer Co should have up dated the current facilities as far back as 1990 when repeated violations were recorded. These allegations are not assumptions. Records show that repeated violations have been submitted since 1990 from ADEQ. In September 9, 2008, a 49 page complaint in Maricopa County Superior Court was filed against these companies for wastewater violations. We feel that the extra charges requested are to aid H&S Developers and Far West Water and Sewer in paying settlements incurred due to law suits and penalties owed to ADEQ for the negligence.

Far West Water and Sewer is trying to offset the costs incurred in their new development on 48th Street with our dollars. Their lack of sales and poor investments are not our responsibility. It is common knowledge that Far West Water and Sewer and H&S Development have been investing their revenues in future developments instead of maintaining the system that is currently in place. If attention had been given to proper maintenance of the system the Company would not now be requesting this unrealistic cost increase. Other cities in Arizona, when requesting an increase have ranged from 5% to 9% certainly not 200%.

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Thank you in advance for your consideration to a very serious problem.

James C. Toney
NAME
famer C. Toney
NAME
9677 E 37# St.
ADDRESS*
Yuma, AZ. 85365
CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

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LEROY F. GIPE
NAME
Gerry 7 Seje
NAME
9676 E. 37 5T
ADDRESS
40MA AZ 85365

CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

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NAME

Descripty Jaylor

NAME

9685 & 37th St

ADDRESS

June 1 2 85365

CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to <u>not approve</u> the application submitted by Far West Water and Sewer Company. Docket No WS-03478A-08-0454.

- 1. Far West provides water and sewer services to the Foothills area east of Yuma, Arizona. There are approximately 8000 residential and commercial customers in this mostly unincorporated area of Yuma County who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate.
- 2. Far West Water and Sewer Co and H&S Developers have been fined and are required to pay penalties for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9,2008. These penalties could amount to a judgment of millions of dollars. H&S Developers is named because it provided the services until forming Far West Water and Sewer as a separate company in 1998 and transferring the drinking water and wastewater facilities ownership to the new company.
- 3. Winter Residents currently come in mass to Yuma because of the weather and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people, with the majority living in the Foothills vicinity. This population will be especially affected by this increase. For six to eight months out of the year the absentee residents pay their sewer fees monthly despite the fact that they are not using the wastewater facility. They have returned to their home base.
- 4. The majority of the residents both permanent and seasonal, living in the Foothills area are on fixed incomes. A fee increase as proposed could potentially force many people to sell or suffer foreclosure. With today's housing crisis a rate increase such as proposed would further add to the declining economy.

We don't feel that we, the current customers should incur the costs necessary to cover a new wastewater plant needed to compensate for future growth. This cost should be absorbed by impact fees on new subdivision developments.

We strongly feel that this increase is also being requested as a direct result of negligence on the part of Far West Water and Sewer Co. It certainly appears that they were negligent in their planning to prevent numerous ADEQ violations.

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Thank you in advance for your consideration to a very serious problem.

NAME

NAME

9684 E 37

ADDRESS

CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

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Sharon Johnston
NAME
Sharon Johnston
NAME
9606 E 37th St.
ADDRESS
Yuma, AZ 85365
CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

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NAME
Sharlene Rass
NAME
7607 E. 37th Street
ADDRESS

Yuma, 47 85365

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To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number 03478A-08-0454 Permane

Docket Number WS-03478A-08-0608 Emergency

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Robert E. Achey

NAME

Fabric, Achey

NAME

ADDRESS

Guma, Az 85365-7022

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number ws-05476A-08-0454 Permanent

Docket Number WS-03478A-08-0608 Emergency

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Far West Water and Sewer, Yuma, Arizona

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Lilian Jane Padgett
NAME (/
LILLIAN JANE PADGETT
NAME
9657 E. 37th St.
ADDRESS
CITY STATE AND ZIP
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To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number WO 99470A-00-045-4-rennament

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to <u>not approve</u> the application submitted by Far West Water and Sewer Company. Docket No WS-03478A-08-0454.

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NAME

Deane Panek.

NAME

3885 S. Salida Bel Sol

ADDRESS

CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

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Edelgord Peebrer
NAME
Edelgard Pulver
NAME
3777 Salida Del Sol
ADDRESS *
YUMA AZ 85 365
CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number 13-03478A-08-0434 remianent

Docket Number WS-03478A-08-0608 Emergency

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NAME

Larry Schnetzky

NAME

9682 Fact 36 Th Larre

ADDRESS

Juma, AZ 85365

CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number 100-03476A-06-045-7-0-100-045

Docket Number WS-03478A-08-0608 Emergency

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Thank you in advance for your consideration to a very serious problem.

Iloia Orr
NAME Gloria Orr
NAME 9592 E. 34th Place-Box 13
ADDRESS Yuma, AZ. 85365
CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

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NAME DON O'HARA
NAME 9225 £ 33 St
ADDRESS · Supra Gz 85365
CITY STATE AND IP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number 110 00 0454 Parmanents

Docket Number WS-03478A-08-0608 Emergency

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August A 2 8 5 3 6 5

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number 145 05 1757 Se 0 154

Docket Number WS-03478A-08-0608 Emergency

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William & Lawook won
NAME
WM. KENT LAUDATO
NAME
35985. Page del Sol
ADDRESS
Tuma, AZ. 85365
CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number WS 33 1757 30 3 15 1 Torrespond

Docket Number WS-03478A-08-0608 Emergency

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3837 S. Salida Del Sol Aux
ADDRESS
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To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number WS 024704-05 0454 Thent

Docket Number WS-03478A-08-0608 Emergency

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NAME

3813 5. Salida Dol Sol ave Juma AZ

ADDRESS Vuma, AZ.

85365

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Numbe

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Phoenix, Arizona 85007

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Yuma	AZ	85365	
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To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

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NAME

PANIEL SINTRY

NAME

9675 E. 36th LANG

ADDRESS

GITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number W6 034764 09 0454 Pormanont

Docket Number WS-03478A-08-0608 Emergency

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- 2. Far West Water and Sewer Co and H&S Developers have been fined and are required to pay penalties for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9,2008. These penalties could amount to a judgment of millions of dollars. H&S Developers is named because it provided the services until forming Far West Water and Sewer as a separate company in 1998 and transferring the drinking water and wastewater facilities ownership to the new company.
- 3. Winter Residents currently come in mass to Yuma because of the weather and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people, with the majority living in the Foothills vicinity. This population will be especially affected by this increase. For six to eight months out of the year the absentee residents pay their sewer fees monthly despite the fact that they are not using the wastewater facility. They have returned to their home base.
- 4. The majority of the residents both permanent and seasonal, living in the Foothills area are on fixed incomes. A fee increase as proposed could potentially force many people to sell or suffer foreclosure. With today's housing crisis a rate increase such as proposed would further add to the declining economy.

We don't feel that we, the current customers should incur the costs necessary to cover a new wastewater plant needed to compensate for future growth. This cost should be absorbed by impact fees on new subdivision developments.

We strongly feel that this increase is also being requested as a direct result of negligence on the part of Far West Water and Sewer Co. It certainly appears that they were negligent in their planning to prevent numerous ADEQ violations.

We feel that Far West Water and Sewer Co should have up dated the current facilities as far back as 1990 when repeated violations were recorded. These allegations are not assumptions. Records show that repeated violations have been submitted since 1990 from ADEQ. In September 9, 2008, a 49 page complaint in Maricopa County Superior Court was filed against these companies for wastewater violations. We feel that the extra charges requested are to aid H&S Developers and Far West Water and Sewer in paying settlements incurred due to law suits and penalties owed to ADEQ for the negligence.

Far West Water and Sewer is trying to offset the costs incurred in their new development on 48th Street with our dollars. Their lack of sales and poor investments are not our responsibility. It is common knowledge that Far West Water and Sewer and H&S Development have been investing their revenues in future developments instead of maintaining the system that is currently in place. If attention had been given to proper maintenance of the system the Company would not now be requesting this unrealistic cost increase. Other cities in Arizona, when requesting an increase have ranged from 5% to 9% certainly not 200%.

In the present day and age with the economy such as it is we the customers cannot afford this enormous, unrealistic increase. We ask that you seriously consider our concerns and VOTE UNAMINOUSLY again such a ridiculous scheme.

Thank you in advance for your consideration to a very serious problem.

NAME

- court of Homela

NAME

3825 Se Salida Alel Sef

ADDRESS

Yuma AZ 85365

CVYY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number WS 03476A 00 0454 Fermanona

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to <u>not approve</u> the application submitted by Far West Water and Sewer Company. Docket No WS-03478A-08-0454.

- Far West provides water and sewer services to the Foothills area east of Yuma, Arizona. There
 are approximately 8000 residential and commercial customers in this mostly unincorporated
 area of Yuma County who would receive a rate increase of over 200% over a period of three
 years. Once approved this new rate will be the permanent rate.
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Thank you in advance for your consideration to a very serious problem.
MALAN
NAME
Aflana Gliebles
NAME
9676 C 3824 LANE
ADDRESS
Yuna AZ 85365-5990
CITY, STATE AND ZIP

To: Arizona Corporation Commission

Consumer Services Section

1200 W. Washington St.

Phoenix, Arizona 85007

RE: Docket Number WS-03476A-09-0454 Permanent

Docket Number WS-03478A-08-0608 Emergency

Proposed rate increase for Far West Water & Sewer

Far West Water and Sewer, Yuma, Arizona

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NAME

JOY W HANGER

NAME

3395 Saliela Del Sol

ADDRESS

Yune as 85365

126.20,2009

Hargara Corperation Comm. Consumer Service Section 1200 le! le askington St. Thornix, Arigana 85007

RE: Emergency Care # 123-03478A-08-0608

The rate liver and proposed by Far West water and Sewer with will be an Extreme financial hardship for nece, as I live on Social Security and a very small widows jewiow.

Alease dery this En or mous increase and look into gowible mismangement of this company.

> Shirl Souts 11322 S. Ave 12E #31 Yuma AZ 85367

Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

DATE
2-20-09
YOUR PHONE NUMBER
928-342-9523
DOCKET NUMBER
WS-03478A-08-0608
YOUR POSITION ON THE DOCKET
PRO CON OTHER

Step 3

	ENTER TOOK COMMENTS HERE.
	We do not agree with your sewer rate raise. Why should out sewer be raised so much more
-	How other sewer districts. The water hise is all water
	you have to have soften to we it. The mull from
	If this go through we will be selling along with so mony more.
	so mony more,

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.

Phoenix, Arizona 85007;

You may e-mail-it as an attachment to: mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME	DATE
Ross & ALICE PERSI	21 FEBRUARY 2009
ADDRESS CITY STATE AND ZIP	YOUR PHONE NUMBER
13620 E SYTH STREET LUMA, ARTRONA	307 631 1445
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West request for emergency rate increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Farkest Sewer hater	PRO CON OTHER
YOUR E-MAIL ADDRESS	
NA	

Step 3

ENTER YOUR COMMENTS HERE:

THE RATE INCREASE THEY ARE SEEKING IS FULLY UNDUSTIFIED. IT TRIES TO PLACE THE COSTS OF PAST BAD DECISIONS AND FUTURE EXPANSION ON THE PEOPLE Who have ALREADY PAID THEIR FAIR SHARE OF THE COSTS OF THE SEWAGE SYSTEM. ANY NEW COSTS Shound be borne by The DEVELOPERS AND PAID FOR WHEN THE PROPERTIES ARE SOLD.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

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Step 2

YOUR NAME	DATE
William L Walling ADDRESS, CITY, STATE AND ZIP	2-20-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9546 E. 33 & Place Uma aring w 85365 DOCKET YOU WISH TO COMMENT ON: WS-034787 -08-0608	NA
DOCKET YOU WISH TO COMMENT ON: WS-034789-08-0608	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	Wo de it of the otest
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON THER
YOUR E-MAIL ADDRESS	
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I am retined and 77 yes ald a	and am a fixed
ENTER YOUR COMMENTS HERE:	

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

if you need additional space for your comments, please use the continuation page below.

Step 4

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OI

You may e-mail it as an attachment to: mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 12th day of February, 2009

*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2008 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company. C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.

D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?

E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.

F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

In Conclusion

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

BARBARA GILKEY 14784 E. 49TH STREET YUMA AZ 85367 (928) 345-2468

February 19, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

A request has been filed by Far West Water and Sewer Company which is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now being charged. A small increase can be expected periodically as the cost of living rises, but to expect the end consumer to finance incompetence and/or greed is not acceptable.

In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEO have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the fines levied and errors made by the company.

Barbara Gelley

Barbara Gilkeysuce jucousoeseurs audios, duend is vos accebiudies

inglesse can be expected periodically as the cost of living rises, but to expect the epoovar 100% of the exicting talk of \$21.75 per month how being charged. A small expeditu - rate change by requesting an internativity increuse. This increase course to

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Step 1

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Step 2

YOUR NAME	DATE
Betty & Norman Miller	2/20/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13838 E. 50th Street	(928) 342-3949
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Emergency Rate Application	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
norbet1936@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

We are very much opposed to Far West Water & Sewer Co. (Company) filing an application with the Arizona Corporation Commission for an emergency increase in annual revenues for sewer service. Why do they need so much money? Will this be going to cover some law suits they have against them? How will this increase benefit the user?

We don't mind a little increase to cover current costs but if this application is approved we would be paying close to \$900 annually just to flush our toilets! Good grief! That doesn't even take into consideration our water usage. We are only here in Yuma less than 180 days each winter. There needs to be an adjustment from the Company for winter residents.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

CONTINUE YOUR COMMENTS HERE:

If the Company is allowed to increase their revenues according to their application, we are afraid we may have to consider giving up our retirement winter home here in Yuma. We are on a fixed income and doubt whether we could keep up with the rates the Company wants to charge us. Besides, who ever heard of a utility charging more than the annual county tax we pay on our home? That's like robbing the residents.

Please accept this opposition from Betty & Norm Miller towards the Company's proposal. We are very much against their application.

Thank you for listening.

Betty & rom melan

February 19,2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix, AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer Case or Utility Name: Far West Water & Sewer Co., Yuma, AZ

DOCKET # WS-03478A-08=0608 Position on the Docket: CON

A new public notice of the hearing on Far West Water & Sewer Co.'s request for "An Emergency Rate Increase", Docket # WS-03478A-08-0608 was received by us on 2-19-09 via mail. This mailing was preceded by a mailing in January 2009 for a three year increase of rates Docket # WS-03478A-08-0454. This appears to be an UNDERHANDED PLOY by Far West Water & Sewer Co. to EXPEDITE their request for an increase of over 200+% as in Docket # WS-03478A-08-0454. It would be unreasonable for this "Emergency Increase" of over 100% to go into effect.

Many customers in this area purchased their properties from the original developer, H & S Developers, who were the same owners of Far West Water & Sewer. They purchased their properties in good faith and expected the water to be safe and the sewer to be fully functional and complete. The other customers who purchased their properties from a builder, as we did, were told that we had safe drinking water and a fully functional sewer in place. This obviously was not so as we now are aware of the 9/10/08 lawsuit by ADEO & the Attorney General against Far West Water & Sewer and H & S Developers. We the customers should not have to finance the errors (intentional or not) made by H & S Developers and Far West Water & Sewer Co for not building sewage plants that were adequate in size & in compliance with codes and safety regulations of the ADEQ and any other local/state governing agencies.

We strongly urge the Arizona Corporation Commission to REJECT the exorbitant increase of rates requested by Far West Water & Sewer Co. especially in these tough economic times for all.

Sincerely, I sudy Daniken 14824 E. 49 th 54 Yuma AZ 85367 928-342-6048

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOURMAME	DATE
40HN S. & LOYCE E. SVINTH	2/19/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12545 E. 47TH DR. YUMA, AZ. 85367	(360) 219-6869
DOCKET YOU WISH TO COMMENT ON:	DOCKÉT NUMBER 0608
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON THER
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

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or

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Continued on the Next Page.

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Dated this 12th day of February, 2009

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Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

John & Swintly

Step 1

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Step 2

YOUR NAME	DATE
Richard Eckhart	2/21/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13514 E 55th Dr Yuma AZ 85367	
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West Sewer Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
riche_718@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

Far west Sewer Company is asking for an Emergency rate increase of over a 100 percent on top of an application of over 200 percent in the next 3 years.

This type of thinking by Far West Sewer Inc. shows total disregard for the people in this area of Yuma Arizona that are retired and on fixed incomes, not to say for the recessive economic times of the United States.

This rate increase along with the other application for a rate increase is directly due to their own mistakes and poor planning and leadership. This is just another case of big corporation greed and to have their customers pay for law suits and fines that Far West has created by mismanagement.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

Step 1

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Step 2

DATE
2-23-09
YOUR PHONE NUMBER
928-305-0528
DOCKET NUMBER
WS-03478A-08-0608
YOUR POSITION ON THE DOCKET
PRO CON OTHER

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

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or

Step 1

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Step 2

YOUR NAME	DATE .
JACK D MITCHELL + NANCY L MITCHELL ADDRESS, CITY, STATE AND ZIP	FEB 23,09
	YOUR PHONE NUMBER
12727 E 47 DR Yuma Az 85367	9281305-6928
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME	DATE
ARVID BETWON	2/23/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12757 E 47 TH LAVE YUHA AZ 85367 DOCKET YOU WISH TO COMMENT ON:	619-922-6267
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West request for emergency rate increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FAR WEST WATER & SENER YOHA AZ	PRO CON OTHER
YOUR E-MAIL ADDRESS	
	•

Step 3

ENTER YOUR COMMENTS HERE:
As a customer of Lan West water & Server Co &
request the aryona log. Commession not to
approxe the application for Bocket no
W5-03478A-08-0454. This would request
a sate encuere of one 200%

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Bonnie J. Farris 13267 E. 53 St. Yuma, AZ 85367

February 21, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix, AZ 85007

RE:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water and Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608

Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described I their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADE2 have proven. It should not be responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely

Bonnie J. Farris

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the for complaints, inquiries or general inquiries.

YOUR NAME	DATE
johnnita Darline Grimmett	2/23/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12544E. 47 th. Dr.	(928) 345-9696
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
FARWEST WATER & SEWER RATE INCREASE	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FARWEST WATER & SEWER	PRO CON OTHER
YOUR E-MAIL ADDRESS	
POSSUM70@MSN.COM	

INREGARDS TO THE FARWEST WATER & SEWER CO. RATE INCREASE IS FAR OUT OF RANGE IT SEEMS THEY CAN PUT ALL THESE SUB DIVISIONS IN AND THEN EXPECT US TO PAY FOR IT WHICH IS NT RIGHT LET THEM FIGURE ANOTHER WAY TO TAKE CARE OF THEM ITS NOT FAIR AND WE THE PEOPLE CAN'T AFFORD IT'

WE STARTED OUT PAYING \$20.00 AMONTH AND PAID FOR 6 MONTHS AS WE ARE HERE FOR 6 MONTHS THEN THEY CHANGED THAT AND HAVE US PAY YEAR AROUND AND ALSO RAISED THE FEE .NOW THEY ARE ASKING A COMPLETELY OUT OF RANGE RATE INCREASE.

SO TO SUM IT ALL UP YES WE ARE AGAINST THE RATE INCREASE WE COULD GO FOR A REASONABLE RAISE WITH IN REASON MAKE IT SOMETHHING PEOPLE COULD AFFORD.

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Step 1

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Step 2

YOUR NAME	DATE
DELBERT E. TALLMAN	Jeh 23, 2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13446 & 54th St yuma AZ. 85367 DOCKET YOU WISH TO COMMENT ON:	928-305-6634
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
WS-03478A-08-0608	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Farwest water + Sewer Co	PRO CON OTHER
YOUR E-MAIL ADDRESS	
Chardell Tuno. Com	·

Step 3

Jan West Water & Sewer Co. S request for a price request as a server genery mineau proposul amount is ludurous. John & Jane Doe are one again being Ashel on (forced) to Jinanelly "bail out a Co. Who has made some costly decision. Jan west Sewer not only wants this divergeny directes but also an Interior mineral."

Cooler heeds must prevail. Do not grant their request in light of the sporbitant amount they seek.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

Step 1

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Step 2

"David & Joanna Watts	DATE /21/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
111050 J. POVOTRY DY AZ 89369	1998 305 8840
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for an Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
joannainyuma@yahoo-com	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water and Sewer Co. (FWWS) customers are protesting the application submitted by them, docket number WS-03478A-08-0608. According to a joint News Release from ADEQ and Arizona Attorney General's office, FWWS has had long standing violations. The neglect of their responsibility to maintain their sewer system resulted in their present crisis. The alleged "emergency" was a result of inadequate planning by FWWS to maintain compliance, not a "sudden change" as quoted by the company using Op Att'y Gen. 71-17 at 13. This does not constitute an emergency because it was not brought on suddenly, but rather was a result of the company's chronic lack of compliance. Now that ADEQ has required them to build adequate facilities, they want the customers to pay for their mismanagement. Please vote NO as this is not an emergency. Any financial hardship appears to be associated with poor management and therefore, is not the responsibility of their customers.

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Step 4

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Phoenix, Arizona 85007;
or

Step 1

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Step 2

YOUR NAME	DATE
Plane & Gene Slagle REI ADDRESS, CITY, STATE AND ZP	2-21-09
RE: ADDRESS, CITY, STATE AND ZIP Yuma 42.	YOUR PHONE NUMBER
13201 E 45th DR 95367	206-547-7779
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Interm Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
1	

Step 3

ENTER YOUR COMMENTS HERE:
Regarding your "Interm E mergency Rate Increase" in
annual Sewer services! This is un overly excreme
hike intevenue increases! This is not acceptable!
Vou folks did it wrong when you started the process!
Vou have presented an entirely imposible solution,
Especially when the Sewer is only being weed for a the
People in the foothille cannot all the sever is only being used for of the Especially when the Sewer is only being used for the year by most of us. We should only pay for 6 months
If you need additional engage for your comments, places use the engineering name below

Step 4

This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

February 20, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges (Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEQ have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

Sincerely,

1913. E 49 42 DR

Step 1

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Step 2

YOUR NAME	DATE
GERALD Smyth.	FEB 28 2009.
GERALD SMYTH- ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9554 6. 33 PLACE YUMA AZ. 85365. DOCKET YOU WISH TO COMMENT ON: W5-03498A-08-0608	928-345-0059
DOCKET YOU WISH TO COMMENT ON: W5-034987-08-0608	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WO 03470/-00-0434
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON THER
YOUR E-MAIL ADDRESS	
A STATE OF THE STA	

Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

if you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

CONTINUE YOUR COMMENTS HERE:

B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2008 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company. C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.

D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new

development?

E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.

F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

In Conclusion

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 12th day of February, 2009

*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

Step 1

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Step 2

YOUR NAME	DATE		
Don Tice	2/21/2009		
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER		
13453 E. 52nd ST. Yuma, AZ. 85367			
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER		
Sewer Rate Increase	WS-03478A-08-0608		
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET		
FAR WEST Sewer	PRO CON OTHER		
YOUR E-MAIL ADDRESS			
djtice@msn.com			

Step 3

ENTER YOUR COMMENTS HERE:

This has gone far enough. Far West has over extended their own sewer system and want the existing property owners to pay for their now and furture development of the Foot Hills. Far West has 2 big parcel of land being developed at this time. The sewer system has been haveing trouble for 4 year or more and you people know it but have let them keep on over loading the system.

The County Supervisors, The Planning Department, The Permit Department have not been doing their job. This includes your department.

It is not for the existing property owners to pay for all of the above mistakes. Not One Red Cent.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 1

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Step 2

YOUR NAME Edward C Leonard	2-20-09
ADDRESS, CITY, STATE AND ZIP. 9621 E 33 nd Pl. Juma az 85365	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: WS -U34 18 A-08-0608	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	W2 00 - 00 0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON THER
YOUR E-MAIL ADDRESS	
Yahuecl @ Yahoo. com	

Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-2454.

-0608

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

if you need additional space for your comments, please use the continuation page below.

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or

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D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?

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F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

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- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
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- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

CONTINUE YOUR COMMENTS HERE:

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- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

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Dated this 12th day of February, 2009

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Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

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Step 2

YOUR NAME	DATE
Alice J. Lake	2/20/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9713 E. 33rd Street	(928) 305-5104
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Emergency Rate Increase Docket	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
alicelake@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

This request is a smart move by a company seeking to have it's customers pay for the irresponsible handling of funds. Far West Water and Sewer has known for years that their treatment system was not meeting the standards required. This did not come as a surprise to the Company officers. More and more development properties have been added as each year goes by. I on the other hand, live on a single fixed income, have downsized my life style to fit that income. I can incorporate an increase in rates into my budget if it is a reasonable one. I would be willing and able to pay the city rate. If this emergency rate of over a 100% goes into effect in several months as stated, I will be forced to put my home up for sale and lose along with all the other people in this situation. Please take into account what this is doing to the property owners in Yuma County. Thank You.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

Step 1

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Step 2

	·
YOUR NAME	DATE
Donald A.R. emter ADDRESS, CITY, STATE AND ZIP 9654 E. 33 CA Place Yuma, AZ 85365	Feb. 29, 2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9654 E. 33 Det Place Yuna, AZ 83365	
DOCKET YOU WISH TO COMMENT ON: WS-034 184-08-0608-	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON THER
YOUR E-MAIL ADDRESS	
deniglade gmaile com	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 4

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Jerry A Provorse	02 2009
ADDRESS, CVTY, STATE AND ZIP	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
WS 03478A-08-060	WG-03470A-00-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
JERRY a producte a people for com	

Step 3

Sine we hise in the city why should we have to pay for west fur the Same service the city has fles money food mangeament of Farward as well as pood investment are causing Farmart problems. They will be back for more name because of their problems, ENTER YOUR COMMENTS HERE:

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JEKRY A PROVORDE

Dated this 12th day of February, 2009

by a favour

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Poberta able	Feb. 20, 2009 YOUR PHONE NUMBER
ADDRESS, CITY, STATE AND ZIP 9687 E, 33 PR. Yuma. AZ 85365 DOCKET YOU WISH TO COMMENT ON: W5-03478 A-08-0608	928-305-8086 DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer CASE OR UTILITY NAME	
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
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YOUR NAME 1 1 1	DATE
Muriel K. Jackson	teb.20,2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9684 E. 3322, P.L. Yuma, Oz 85365	(928)345-1717
DOCKET YOU WISH TO COMMENT ON: WS-034184-08-0608	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	THO 004704-00-00
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON THER
YOUR E-MAIL ADDRESS	
	*
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Phoenix, Arizona 85007:

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Muril K Jackson Feb. 20, 2009

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OU WISH TO COMMENT ON: XUS-03478A-08-0608

YOUR NAME

CASE OR UTILITY NAME

Phoenix, Arizona 85007:

Far West Water & Sewer Company	{	PRO CON	(O) THER ()	
YOUR E-MAIL ADDRESS				
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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.

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YOUR NAME	DATE
Jannie Ogle	2/21/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9546 F3314 PLACE YMMA 42 85365 DOCKET YOU WISH TO COMMENT ON: WS-034187 -08-0608	406. 439. 2242
DOCKET YOU WISH TO COMMENT ON: WS-034787 -08-0608	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WG 65 11 01 1 50 0 10 1
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON THER
YOUR E-MAIL ADDRESS	
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February 19,2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix, AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water & Sewer Co., Yuma, AZ

DOCKET # WS-03478A-08=0608 Position on the Docket: CON

A new public notice of the hearing on Far West Water & Sewer Co.'s request for "An Emergency Rate Increase", Docket # WS-03478A-08-0608 was received by us on 2-19-09 via mail. This mailing was preceded by a mailing in January 2009 for a three year increase of rates Docket # WS-03478A-08-0454. This appears to be an UNDERHANDED PLOY by Far West Water & Sewer Co. to EXPEDITE their request for an increase of over 200+% as in Docket # WS-03478A-08-0454. It would be unreasonable for this "Emergency Increase" of over 100% to go into effect.

Many customers in this area purchased their properties from the original developer, H & S Developers, who were the same owners of Far West Water & Sewer. They purchased their properties in good faith and expected the water to be safe and the sewer to be fully functional and complete. The other customers who purchased their properties from a builder, as we did, were told that we had safe drinking water and a fully functional sewer in place. This obviously was not so as we now are aware of the 9/10/08 lawsuit by ADEQ & the Attorney General against Far West Water & Sewer and H & S Developers. We the customers should not have to finance the errors (intentional or not) made by H & S Developers and Far West Water & Sewer Co for not building sewage plants that were adequate in size & in compliance with codes and safety regulations of the ADEQ and any other local/state governing agencies.

We strongly urge the Arizona Corporation Commission to REJECT the exorbitant increase of rates requested by Far West Water & Sewer Co. especially in these tough economic times for all.

Plus most of the people that live in the Foothills area we elberly of on a lived income of lank afford a raise Sincerely,

When that I wast of us are only were 6 mosts

Out of the yes.

MrdMrs John Juga 14867 E. 49th st Yuma, AZ. 85367

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME	DATE
Sandra Williams	2/20/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12172 Via Loma Vista #15, Yuma, AZ 85367	(928) 580-4960
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West Sewer	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Se4wer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
iamsandy@theriver.com	

Step 3

ENTER YOUR COMMENTS HERE:

I believe this rate increase is excessive. The mismanagement of Far West Water & Sewer Company should not cause undue hardship on their customers. A small rate increase would be justified, but not 200 % increase. The economy is in serious condition with people losing jobs and having to work very hard to keep afloat. The customers of Far West Water & Sewer should have to face this increase.

In the business world we have to manage our business prudently and when we have a shortfall of income we as business owners must be willing to secure loans or take money out of our accounts.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington Services
Phoenix, Arizona 85007; and the state of the
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of propagation and appropriate and appropriate of the company of the property of the property of the property of
You may e-mail it as an attachment to:
mailmaster@azcc.gov

CONTINUE YOUR COMMENTS HERE:

When I opened my business I ran up huge credit card bills, used my retirement account, basically I did whatever it took to keep the doors open. H & S Development is currently opening another subdivision. Is this part of the reason they need to up-grade their systems. I believe capital improvement are the responsibility of the owners not their customers. My customers don't pay to up-grade my equipment why should their customer have to pay for theirs.

I resepectfully request that you deny their request.

Sandre Wellian

Sandra Williams

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Step 2

YOUR NAME	DATE
Jim Lattin	2/21/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12535 E 47th Dr.	(253) 381-4599
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate Increase for Far West Water & Sewer	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma, AZ.	PRO CON OTHER
YOUR E-MAIL ADDRESS	
jìm.carolyn@juno.com	

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ENTER YOUR COMMENTS HERE:

I oppose this emergency rate increase by Far West Water & Sewer. I feel that the proposed rate increase will be used to aid H&S Developers and Far West Water & Sewer in Paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. I also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently. Please do not grant this rate increase.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

Step 1

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Step 2

YOUR NAME	DATE
Gary Gentemann	2/20/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
14647 E 53rd St	(928) 342-0185
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Request for Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
garygentemann@aol.com	

Step 3

ENTER YOUR COMMENTS HERE:

I wish to submit the following against the approval of the rate increases proposed, by Far West Water and Sewer, in the Foothills area, near Yuma

These same comments will be submitted regarding WS-03478A-08-0454. It is probably hard for the average citizen to know all of the factors that might play a role in any such request, but it is clear in this case that the financial problems for this company are in part mismanagement and the owners relation to "H&S Development Co." namely Paula Capestro and Sandie Braden, who are Officer/Directors in both corporations.

It would be one thing to consider rate increases that were targeted only for the maintenance of the current sewer system and current residents, but in this case H& S Development Co. is trying to expand the system to serve their new developments. It is unfair for Far West Water & Sewer to subsidize H&S Development, with higher fees to

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You may e-mail it as an attachment to: mailmaster@azcc.gov

or

CONTINUE YOUR COMMENTS HERE:

current customers. It seems the request is intended to "bailout" or promote their own interests.

The current rate policies are already unfair, as winter visitors (part time) occupants are required to pay for sewer service year round, even though their properties are vacant, without water service, for most of the year. I have been told that requiring year round charges was built into a 1994 plan, and is considered a compliance issue. Regardless, why should policies that are not imposed on citizens in Municipal sewer districts be necessary in this case. You will hear much testimony about how the sewer rates and policies of Far West compare to other districts, so it will be obvious that the proposed rates by Far West are not fair. Let H&S Development pay their own way.

I would not support an increase to over 29 and I believe the year round charge should be amended,

Jany Jenteman

Step 1

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Step 2

YOUR NAME	DATE
SALVADOR D PIAZZA	2/21/09
ADDRESS, CITY, STATE AND ZIP 85 367	YOUR PHONE NUMBER
13889 E 5/st St. VUMA ARIZONA	928-305-1758
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
# W5-03478A-08-0608	WS -03478A-08-060
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FAR West SEWER + WATER	PRO CON OTHER
YOUR E-MAIL ADDRESS	1

Step 3

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PLEASE
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this Company. Housing has TAKEN big Hit IN this State ALReady.
TAKEN big Hit IN this State ALReady. (SEE Attached)
If you need additional space for your comments, please use the continuation page below.

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Phoenix, Arizona 85007;

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ENTED VOLID COMMENTS HEDE.

We are against the 200% increase in sewer rates. We feel any rate increase would be too much considering we are winter residents for 6 months and when we leave they still charge us a monthly fee, with water turned off. As there is no water going into sewer, that would mean, NO processing, so where does that money go??

We feel for people with a modest income that come down here to enjoy your state and sunshine. This is quite expensive.

In our case this will be more than our taxes.

To go one step farther, how about our property values? Who is going to buy property with this albatross tied to it?? We have already taken a hit on our property values with the financial slow down.

I hope the commission will look into Far West Water & Sewer management. We have only been property owners her for 3 years, but have certainly heard unfavorable stories about Far West.

Thank You for taking our comments, Sal & Suzie Piazza

Step 1

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Step 2

YOUR NAME	DATE
Millie Larson	2/20/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9573 E 36th PL Yuma, AZ 85365	(928) 345-9445
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Emergency Rate Increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company - Yuma, Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
larsonmd@q.com	

Step 3

ENTER YOUR COMMENTS HERE:

This rate emergency increase should not be approved. The State Department of Health should investigate the sewer system for the Vista Del Sol Development. This is a health problem.

Far West Water and Sewer Company should be paying all occupants of the Vista Del Sol Development to use their system. The stench from their lagoon is so bad you cannot be outside when the wind is blowing from the South. Even a gentle southern breeze brings the stench from the lagoon. The snowbirds in their RV's and the year-round residents cannot eat outside or socialize when the breeze comes from the south. The seasonal residents cannot enjoy Yuma's fantastic weather, and that is why they come to Yuma. If you have a window open at night in your bedroom, the stench will wake you up.

If you need additional space for your comments, please use the continuation page below.

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

CONTINUE YOUR COMMENTS HERE:

It is not our fault the sewer system at Vista Del Sol was installed on clay soil that will not allow the holding ponds to filter into the soil, and Far West now has to daily truck affluent from the holding ponds to who knows where. It has been reported that the stench is not harmful to residents, but a test from a State or National Health Department would be more meaningful than a test from the local Health Department.

We should not be asked to pay more for inadequate service.

Step 1

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Step 2

YOUR NAME	DATE
LARRY DON LINDSEY	2-20-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13590 & 54th STREET VOMB, AZ 85367	360-319-2882
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West request for emergency rate increase	WS-03478A-08-0608
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
	PRO CON OTHER
YOUR E-MAIL ADDRESS	
	·

Step 3

In these times, nothing is looking very good I'm a single person, leving in spense year around. It not face for me to pay such high sever beef being only one forme by a family of Six or more pay the Same as one, on such they use the sever more than I, washing alothe, Both room cossessage I think your sever Biel should be based on the amount of water used & no way should this bill be higher than speer property tay leople like myself can not offord an increase so high, thank for the former and more as so high, thank for

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

February 20, 2009

Arizona Corporation Commission **Consumer Services Section** 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

(Expedited Action Requested) for Far West Water & Sewer

Case or Utility Name: Far West Water and Sewer Company, Yuma, Arizona

Docket #WS-03478A-08-0608 Position on the Docket: Con

Far West Water and Sewer Company is trying to expedite a rate change by requesting an interim rate increase. This increase comes to over 100% of the existing rate of \$21.75 per month now charged whether the consumer is using his/her property and therefore sewer services for twelve months, for six months or even only for one month per year.

It is not unreasonable to expect a company to make a profit, but it is unreasonable to allow a company to gouge its customers in order to do so. In assessing whether or not to allow this interim sewer rate increase, particularly one so outrageous, it should be remembered that the potential "insolvency" problem described in their request is the result of the business practices of Far West Water and Sewer and not the current consumers.

The current consumers purchased their properties, a good percentage of them originating from the development company also under the same ownership as the water and sewer company, expecting that the company had installed a fully functional sewer system. This was not the case, as determinations made by the ADEO have proven. It should not be the responsibility of the consumer, who in good faith purchased property expecting a fully operational system, to finance the errors made by the company.

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Sincerely, no E. Hill

James Hill

February 20, 2009

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St. Phoenix AZ 85007

Re:

Docket for Comment: Proposed Emergency Application for Interim Rates and Charges

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MR. & Mrs. Derald Ruff

Jerry & Marie Ruff

MR. & MR. & GERALD Ruff

14840 E. 49th Drive

Yuma, Az 85367 35,380 35 000



ROBERT C. DENNEY



9648 E. 33RD LANE YUMA, AZ. 85365 (928) 345-9829

February 21, 2009

ARIZONA CORPORATION COMMISSION CONSUMER SERVICERS SECTION 1200 WEST WASHINGTON PHOENIX, AZ. 85007

Dear Mr. Chairman,

Reference Docket No. WS-03478A-08-0608

I have received another notification that Far West Water & Sewer Company is requesting an emergency rate increase in residential rates of over 100%.

Presently my sewer charges are \$ 21.75 each month. They are asking you to raise my rate to \$45.59 per month. To me, and many of my neighbors this is unafoldable.

Everyone I have talked to about this matter agrees the increase is excessive.

I respectfully request that you not grant this unreasonable rate increase.

Sincerely,

Robert C. Denney

Robert C Venney

Arizona Corporation Commission

13262 E. 54th Dr.

Consumer services Section

Yuma, AZ 85367

1200 W. Washington

Feb. 23, 2009

Phoenix, AZ 85007

Docket # WS-03478A-08-0608

Commissioners:

We have received the public notice and read in the local newspaper about the application of Far West Water & Sewer Co. for a rate increase in the sewer Rates. At first we couldn't really believe what we were reading. Then it began to sink in. We still can't believe the request is really the result of sane thinking. And to suggest that an emergency exists is ludicrous.

I have been a city engineer for several years, been a staff member and administrator for the Washington State Dept of Ecology and a city council member for 2 terms and have considerable experience in waste water treatment including operation, maintenance and funding. Their request reflects on their very poor operation of facilities, terrible administration, and very bad financing plans. It smacks of General Motors requesting a bail-out! I can't help but think greed is a part of the request.

I am sure their recent lawsuits and requirements of AZ. DEQ have strained their budgets and required some serious thinking about how to meet these requirements. But to treble the monthly service fees is an insult to the rate-payers as well as their intelligence. And in talking with our neighbors we find it will mean several will not be able to stay in their homes should the rate increase as requested be approved. And without exception they are vehemently opposed to the increase as proposed. They recognize costs have risen over the past several years. About 3 years ago Far West began requiring payment for every month of the year as opposed to the previous practice of billing for only those months of use. That was nice for the winter visitors but there were few complaints. Many of us thought that significant rise in revenue should cover their increased costs. That in combination with the new development that is now connected to the system will further their revenue sources.

Such a request during this time of recession makes it all the more terrible.

We are looking forward to the public comment meeting.

Sincerely;

Eugene Asselstine and Twila Asselstine